



24834 Avenue Rockefeller
Phone: (818) 291-0338
Email: armen@hyetechllc.com

Valencia, CA 91355
Fax: (818) 291-0339
Web: www.hyetechllc.com

Warranty Policy

HYE-Tech Manufacturing, LLC warrants, as sole remedy, that HYE-Tech will repair or replace (at HYE-Tech's option) any new HYE-Tech part returned to HYE-Tech, its distributor or an FAA authorized repair station, that has failed or malfunctioned, or at the time of delivery, is deficient in material or workmanship or not in conformity with the applicable design data effective at the time of delivery, subject to each of the following limitations & exclusions:

- (1) The period of this warranty is 24 months from part installation or 1000 hours of operation or cycle limitation as defined in the appropriate engine Operations & Maintenance Manual, whichever period expires first. Warranty may be prorated to the life remaining on part at HYE-Tech's option. Evidence of installation date and/or hours/cycles may be required at HYE-Tech's option.
- (2) A notice in writing of a warranty claim must be given to HYE-Tech, its distributor or an FAA authorized repair station designated by HYE-Tech Manufacturing, LLC no later than 30 days after the claimed failure, malfunction or non-conformity is discovered. The part must be returned to HYE-Tech Manufacturing, LLC within 30 days of the written notification along with a HYE-Tech Service Difficulty Report for the claim to be processed
- (3) This warranty shall not apply to failures, malfunctions or non-conformities of engine parts attributable in whole or in part to the failure to preserve, install, operate, maintain, replace or alter the same in accordance with applicable HYE-Tech or engine manufacturer recommendations or attributable in whole or part to misuse, normal wear & tear, corrosion, erosion, neglect or accident including foreign object damage.
- (4) THIS WARRANTY IS SOLELY & EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PUPOSE, UNLESS LIABILITIES ARE CONTRACTUAL LIABILITIES, INCLUDING PRODUCT LIABILITIES BASED UPON NEGLIGENCE OR STRICT LIABILITY. ANY ADDITIONAL OR DEIFFERENT LIABILITIES ASSUMED BY HYE-Tech Manufacturing, LLC MUST BE IN WRITING & SIGNED BY AN AUTHORIZED HYE-TECH OFFICER.
- (5) HYE-Tech Manufacturing, LLC obligations under this warranty are limited to repair/replacement to the HYE-Tech part(s) & does not include any remedy or liability for consequential or incidental damage of any kind, whether to other parts engine, airframe, or other related property, or loss of revenue do to failure or claims of customers or buyer(s) for damages, or loss of sale or aircraft or consequential damage. In the event that HYE-Tech Manufacturing, LLC chooses to satisfy its obligation through credit issued the company submitting for coverage, credit will be figured on a prorated cost of the remaining life of the part retuned.
- (6) Resultant damage to other part(s), either HYE-Tech or other manufacturer's part(s) is not covered in this warranty; however, repair/replacement of these parts may be considered if the following requirements are followed:
 - a. HYE-Tech Manufacturing, LLC is notified of warranty & resultant damage within 24 hours of failure & before full disassembly is complete.
 - b. HYE-Tech personnel view the parts before they are cleaned or disassembly is complete.
 - c. All other terms of this warranty policy have been complied with.
 - d. All parts returned to HYE-Tech for review & inspection, up to but not limited to, destructive testing or metallurgical examination.
 - e. Parts were purchased by company submitting for coverage from HYE-Tech or authorized agency.
 - f. HYE-Tech will not review request for consideration of concession, submitted by companies with delinquent accounts.
 - g. However, even if these conditions are met, HYE-Tech Manufacturing, LLC has no binding commitment or obligation to accept claim for resultant damages.
- (7) Any claims for damages under this program shall be subject to binding arbitration under the rules or the American Arbitration Society. The situs of such arbitration shall be in Los Angeles County, California. The validity, interpretation & performance of this program shall be controlled by & construed under the laws of the State of California.
- (8) This Warranty Policy & any terms of a Customer Assurance Program that may be in effect constitutes the entire, complete & exclusive agreement between the customer & HYE-Tech Manufacturing, LLC with respect to warranties on HYE-Tech products & thus supersedes all prior or contemporaneous discussions or writings between parties. If there is any conflict between the terms & conditions of the customer's purchase order or any other contract document & this Warranty Policy, the terms of this Warranty Policy shall prevail for all purposes.